

2017

*Faulkton Area
Medical Center*

*Community
Health Needs
Assessment*



EXECUTIVE SUMMARY

Faulkton Area Medical Center is dedicated to best serving the medical needs of the community with the resources available to the facility.

Mission Statement: The goal of the Faulkton Area Medical Center is to provide the appropriate level of healthcare on the continuum for clinic and outpatient/outreach care, emergency care, routine inpatient care, skilled swing-bed and intermediate swing-bed.

Faulkton Area Medical Center conducted a Community Health Needs Assessment (CHNA) for the residents of Faulkton and the communities included in Faulk County. The cities and towns that are in Faulk County are Chelsea, Cresbard, Faulkton, Miranda, Norbeck, Onaka, Orient, Rockham, Seneca, Wecota and Zell. The information and data obtained through the CHNA provides direction for prioritizing future strategies and collaboration to develop community driven goals.

The process to gather information included a community survey that was available at various locations throughout the county, focus groups and individual interviews. The surveys and data collection for the CHNA began in June 2017.

The objectives were:

- To recognize health related concerns of community leaders and members.
- To classify common themes that can be prioritized for follow up.
- To develop strategic plans that can be committed to with action from Faulkton Area Medical Center and community collaboration.
- To devise appropriate skills and programs to improve the health and lives of our community and the members.

Anonymous surveys included designed questions with the participant choosing the appropriate response that described their age, gender, zip code, education, past general health history, race, home, neighborhood and community. Additional optional questions were as follows:

- What do you think is healthy about our community?
- What do you think is unhealthy about our community?
- What do you think is the most pressing health care related need for you, your family or our community?
- In what ways do you think the hospital is serving the community well?
- Do you see community members working together in collaboration to address community health needs?
- What is the number one thing the hospital could do to improve the health and quality of the community?

A total of 204 surveys were collected either electronically or manually.

HISTORY

Dr. Abbie Ann Jarvis, in 1898, was the first woman licensed to practice medicine in the state of South Dakota; as well as the first registered pharmacist in 1895, and had a pharmacy in Faulkton, SD. She moved to Faulkton during the winter of 1888, where her father was the local physician. She shared her father's dream of providing health care to people and pursued that dream up to her death in May of 1931.

For approximately 34 years (1917 – 1951) patients were cared for at Providence Hospital, a frame building that was located on the same lot as the past, Faulkton Medical Clinic. The Faulk County Commissioners had unending efforts which resulted in a new brick structure in 1949 and opened to patients in 1951. Bond issues and Hill-Burton funds were the main channels for the secure financing and building of the hospital. In 1966, a large addition and remodeling project was started and completed in 1968, with the birth of the Faulk County Memorial Hospital (FCMH) being a modern 34-bed facility.

In 1983, Presentation Health System began leasing the hospital, and in 1984 the hospital entered a management agreement with the Presentation Health System, now known as Avera. This partnership continued until FCMH again became an independent facility in the fall of 1993. A new clinic, which was a separately funded and an incorporated facility, was attached to the south end of FCMH, and opened in May 1992.

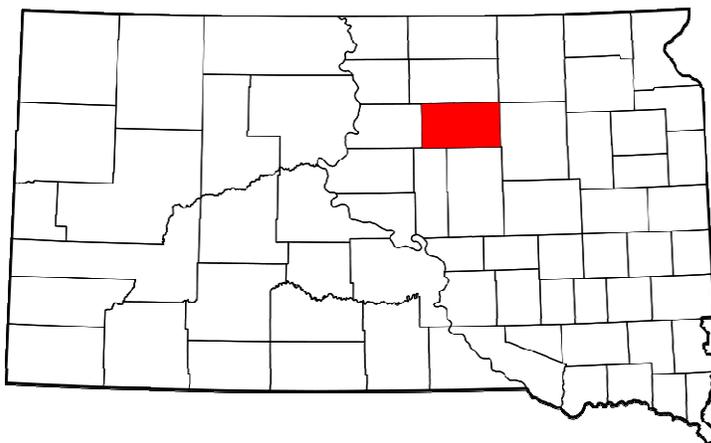
In September 1993, FCMH was certified as the first Rural Primary Care Hospital in the nation. The hospital was licensed for twelve beds; six acute care and six swing beds. Beginning in late 1994, the hospital/clinic was managed by some private companies including Lutheran Health Systems of Fargo, ND followed by Tealwood Care Center of Mpls, MN. In 1998, the hospital/clinic's classification again was changed. It was now determined to be a Critical Access Hospital and Rural Health Clinic. Once again, in August 2000, the facility became solely independent and continued to operate with the 12 licensed beds.

In 2004, Faulk County Memorial Hospital/Clinic became the only institution in South Dakota to receive funding through a combination of loans and grants to build a completely new facility. FCMH/C was one of only 32 facilities in the nation to obtain this highly sought after funding. In the same year, the Foundation Board was founded and launched a major fundraising campaign in April 2006, for the purpose of obtaining medical equipment, upgrade technology and establish an endowment for the benefit of the hospital and clinic.

In June 2007, the new facility was completed and officially named Faulkton Area Medical Center (FAMC). Located on the southwest edge of Faulkton, all related health facilities were physically joined together. FAMC is connected by a hallway to the Faulkton Healthcare Center (nursing home) and The Meadows (assisted living). The nursing home and assisted living facilities are owned and operated by a private corporation.

In November 2017, a new outpatient/infusion center was completed and opened after months of construction. This has been in the planning and implementing stages since the 2013 CHNA survey and results. This provides patients who require infusions to remain close to their residence and reduce the travel time and expenses to the patient and their family. FAMC continues to be governed by an independent, local board of directors.

DEMOGRAPHICS - COMMUNITY SERVED



Faulkton Area Medical Center defines its primary service area as Faulk County. According to the 2014 census, there were 2,367 people residing in Faulk County. This is 10.5% less than the population in 2000. The Faulk County population density is 2.35 people/sq. mile; which is much lower than the state average of 10.7 and the national average of 81.32 people/sq. mile. The prevailing race is white, which represents 98.5% of the total population. The average education level is lower than the state and national average.

Faulkton is the largest city and the county seat for Faulk County. The other towns/communities that are included in Faulk County are as follows:

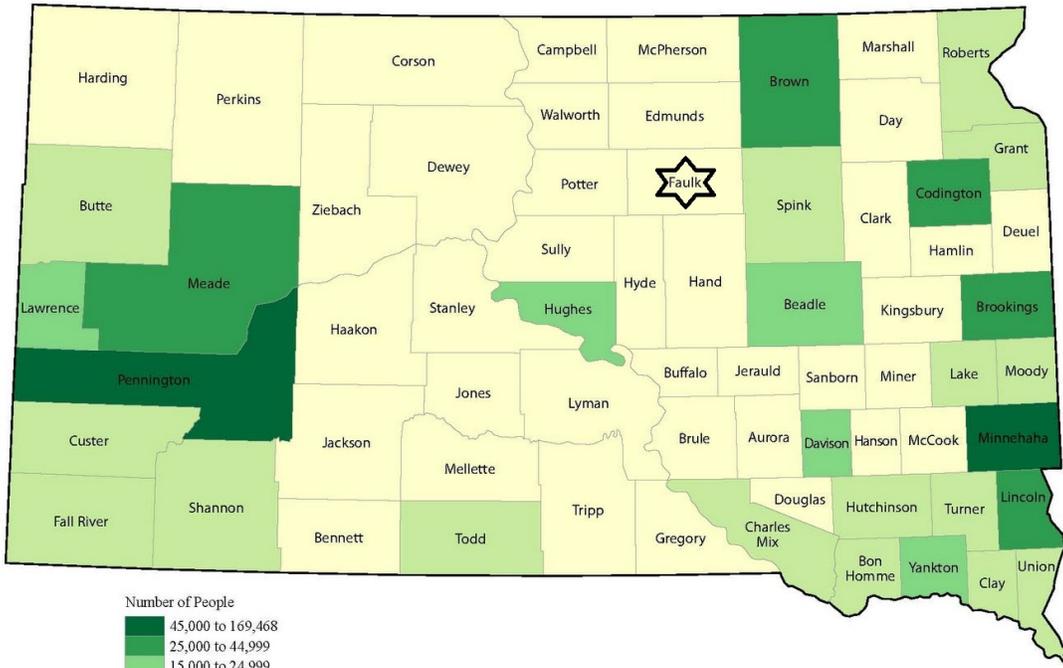
Chelsea:	Pop. 27
Cresbard:	Pop. 104
Faulkton:	Pop. 736
Miranda:	Pop. 12
Norbeck:	Pop. 5
Onaka:	Pop. 15
Orient:	Pop. 63
Rockham:	Pop. 33
Seneca:	Pop. 38
Wecota:	Pop. 14
Zell:	Pop. 50

There are also four Hutterite colonies that are within a 25 mile radius of Faulkton, which many chose Faulkton Area Medical Center to provide services to their families and members. They are Thunderbird, Evergreen, Brentwood and Blumengard colonies.

84% - 90% of Faulkton Area Medical Center admissions are residents from Faulk County; and hospital discharge totals have ranged between 315 – 370 annually over the past three years.

SOUTH DAKOTA - 2010 Census Results

Total Population by County



Number of People

- 45,000 to 169,468
- 25,000 to 44,999
- 15,000 to 24,999
- 6,000 to 14,999
- 1,006 to 5,999

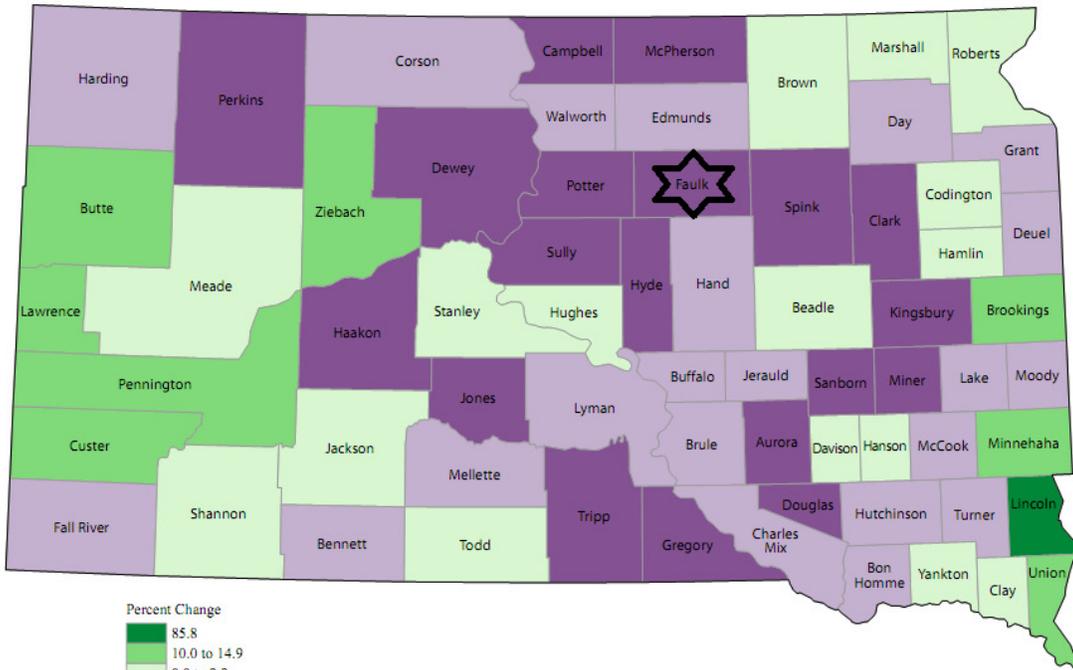
Total State Population: 814,180

Source: U.S. Census Bureau, 2010 Census Redistricting Data Summary File
For more information visit www.census.gov



SOUTH DAKOTA - 2010 Census Results

Percent Change in Population by County: 2000 to 2010



Percent Change

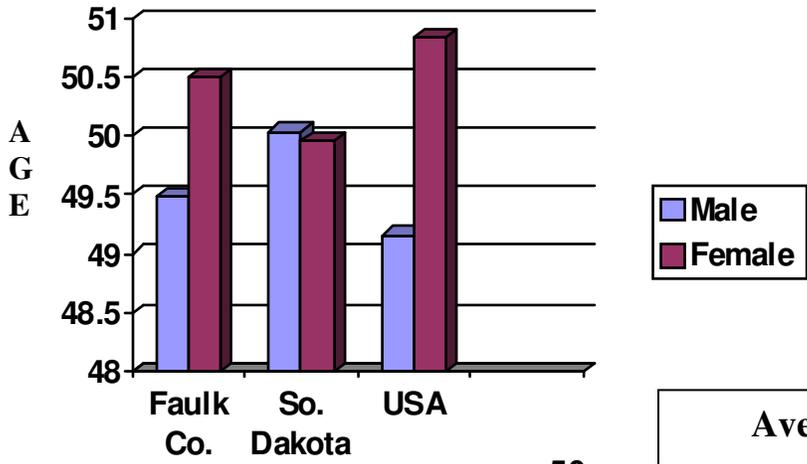
- 85.8
- 10.0 to 14.9
- 0.0 to 9.9
- 10.0 to -0.1
- 17.7 to -10.1

Percent Change for State: 7.9%

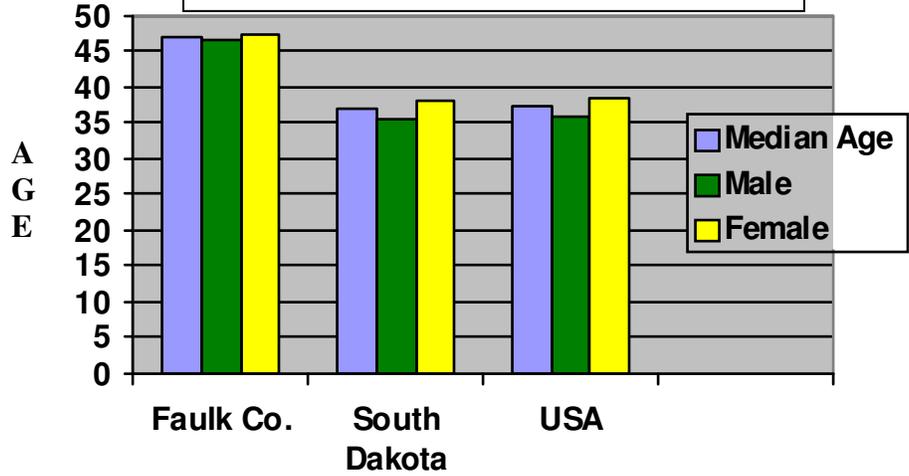
Source: U.S. Census Bureau, Census 2000 and 2010 Census Redistricting Data Summary File
For more information visit www.census.gov



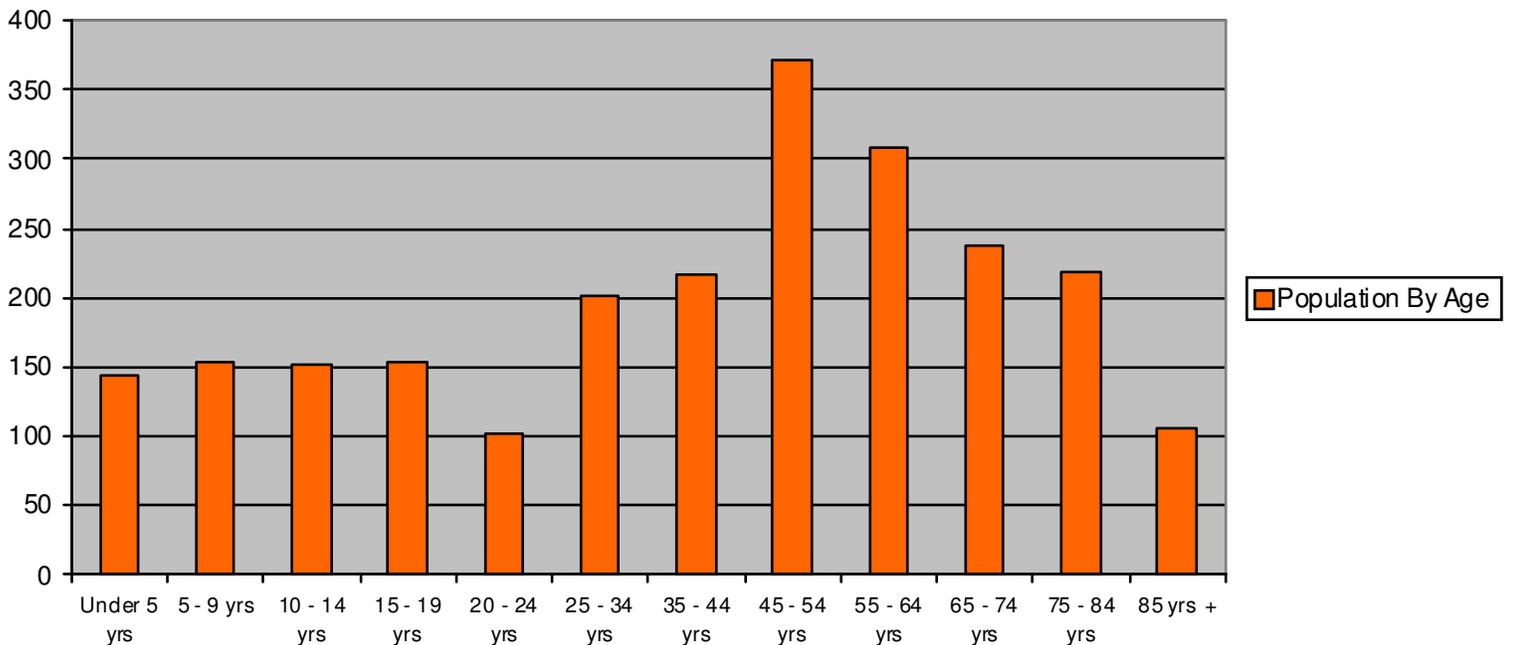
Average Population by Gender



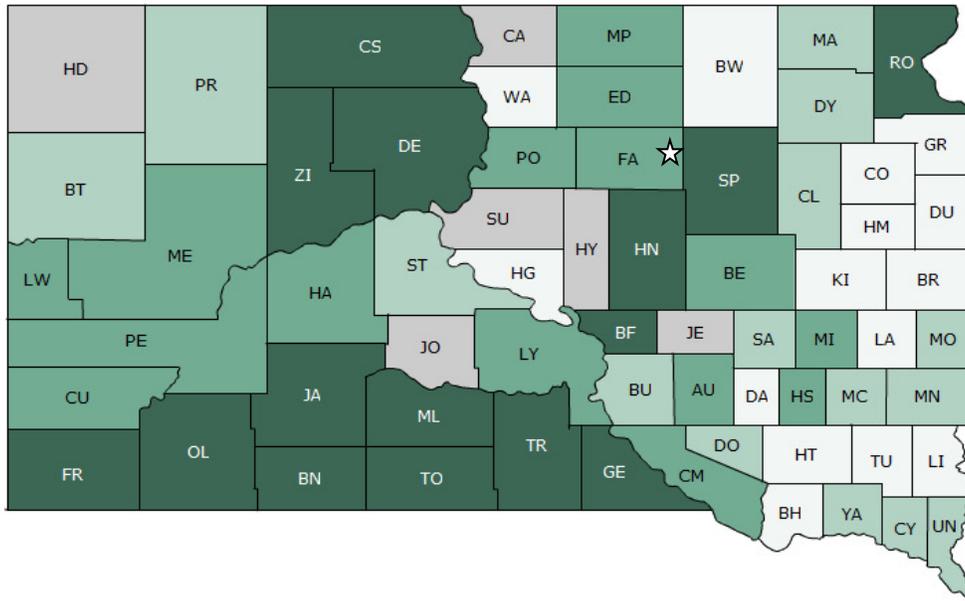
Average Population by Age



Of People – Faulk County



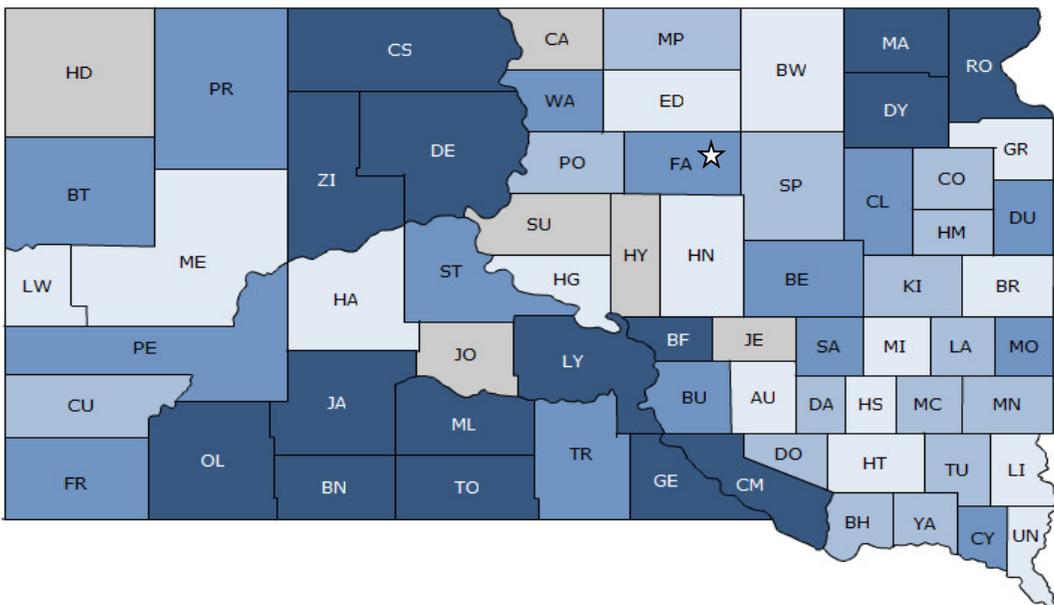
HEALTH OUTCOMES & FACTORS



Rank 1-15
Rank 16-30
Rank 31-45
Rank 46-60
Not Ranked

The maps on this page display South Dakota’s counties (66 total) divided into groups by health rank. They help locate the healthiest and least healthy counties in the state. The lighter colors indicate better performance in the respective summary rankings. The green map shows the distribution of summary health outcomes. The blue displays the distribution of the summary rank for health factors.

Faulk County rankings: #37 for the Health Outcomes: How healthy the county is
#33 for the Health Factors: What influences the health of the county



Rank 1-15
Rank 16-30
Rank 31-45
Rank 46-60
Not Ranked

www.countyhealthrankings.org/south-dakota

CURRENT SERVICES & COLLABORATIONS

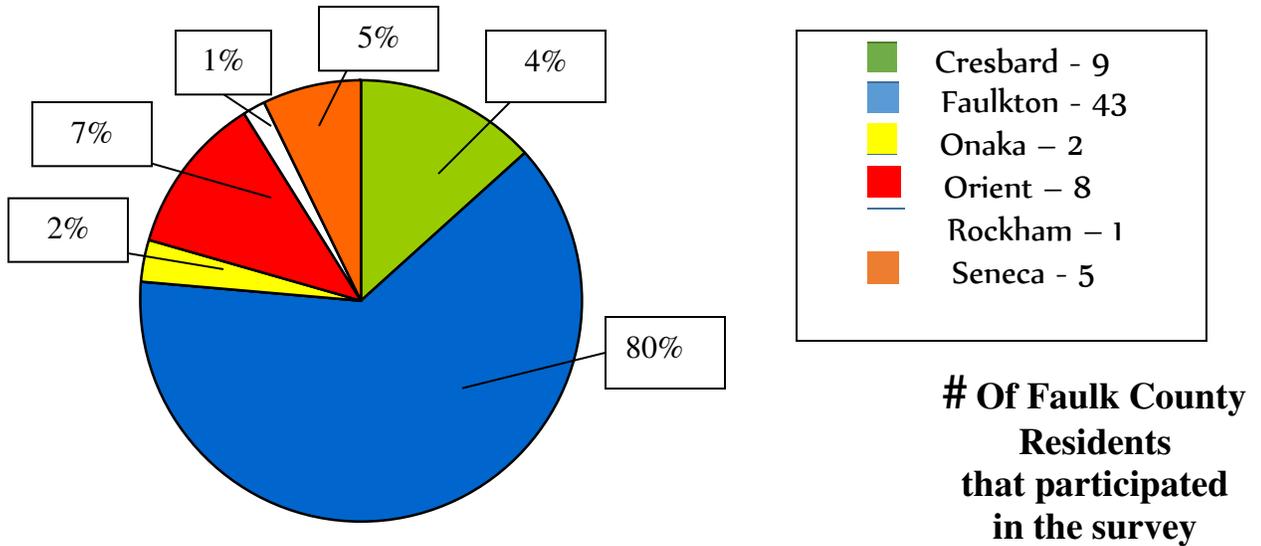
The following services are available at Faulkton Area Medical Center either as Inpatient, Outpatient or Outreach Clinics. The Hospital and Emergency Room is open 24/7. The Clinic, Outpatient Center and Therapy department hours are Monday through Friday 8am – 5pm.

Allergy Shots	ABI/Spirometry
Bone Density	Cardiology/Cardiac Rehab
Chiropractor	Diabetic Foot Care
Dietician	EGD/Colonoscopy
Family/General Practice	Hearing Aid Clinic
Health/Fitness Education	Infectious Disease
Joint Injections	Lab/Phlebotomy Services
Mammography	Mental Health
MRI	Nutrition Specialist
Outpatient IV Therapy	Rehabilitation – PT/OT
Sleep Studies	Stress Testing
Speech Therapy	Telemedicine
Ultrasound/Echo	Urology
X-ray/CT Scans	

Community Partnerships & Collaboration Efforts that are in place and continue to strengthen the community awareness to improve the health and quality of life in Faulk County and surrounding areas:

- Faulkton Area School District
- Out of School Program
- Dacotah Bank
- Faulk County Cancer Support Group
- Faulk County Senior Center
- Faulk County Library
- Faulkton Fire Dep't.
- Faulk County Ambulance
- Faulkton Healthcare Center – Nursing Home
- The Meadows – Assisted Living Facility
- Business & Professional Association
- Faulk County Record
- Faulk County Community Health Office
- Faulkton Area Economic Development
- Faulk Co. Jail
- Faulkton City Pool

DATA ASSESSMENT ANALYSIS



Faulkton is the largest city of Faulk County and is the county seat. There were a total of 204 surveys collected; 68 were from zip codes that are located within Faulk County. The survey was accessible electronically or paper surveys. Out of those two options, 55 were submitted electronically on-line and 149 completed a paper version. As noted above, the largest percentage of surveys were completed by Faulkton city residents. Below are actual phrases and statements from the CHNA surveys listed in random order and importance.

What do you think is healthy about our community?

- Health services, growing community, community center, pool, park, open air space, low crime, good law enforcement, caring and helpful people, variety of programs offered by our medical facility, community involvement, post office, grocery store, expert medical care and family orientated, progressive community, constant growth, awareness of neighbors/neighborhood.

What do you think is unhealthy about our community?

- Transportation for the elderly, older run down homes/properties, housing for elderly, lack of affordable housing, drugs, under-age drinking, alcohol abuse, obesity, stray cats and dogs, chemical use/aerial spraying and lack of walking/bike trails.

What do you think is the most pressing health care related need for you, your family or our community?

- Hospice/home health care, EMT's, kidney dialysis, transportation for elderly, affordable eye care, cost of healthcare, hospice, allergy doctor, health insurance, pediatric care, availability of services, extended office hours, diabetes education, prescription drug costs, assisted living space, chemotherapy and weekend urgent care.

In what ways do you think the hospital is serving the community well?

- Nutrition program, exercise classes, great care, coordinating care outside of the local area is needed to be at higher level of care, easy to get an appointment, many wellness opportunities, great providers, very friendly and efficient staff, new building, large variety of outreach programs, providing excellent care, outpatient services, physical therapy department, efficient and prompt care, clean facility, knowledgeable professionals, convenience, close to community, 24 hour services, great staff, not having to go out of town for healthcare, education, providing excellent inpatient and outpatient care, quality of care, knowing patients personally, outreach services, dietician, provider information posted in newspaper, rehab services, and excellent ambulance service.

In what ways could the hospital improve the way in which it serves the community?

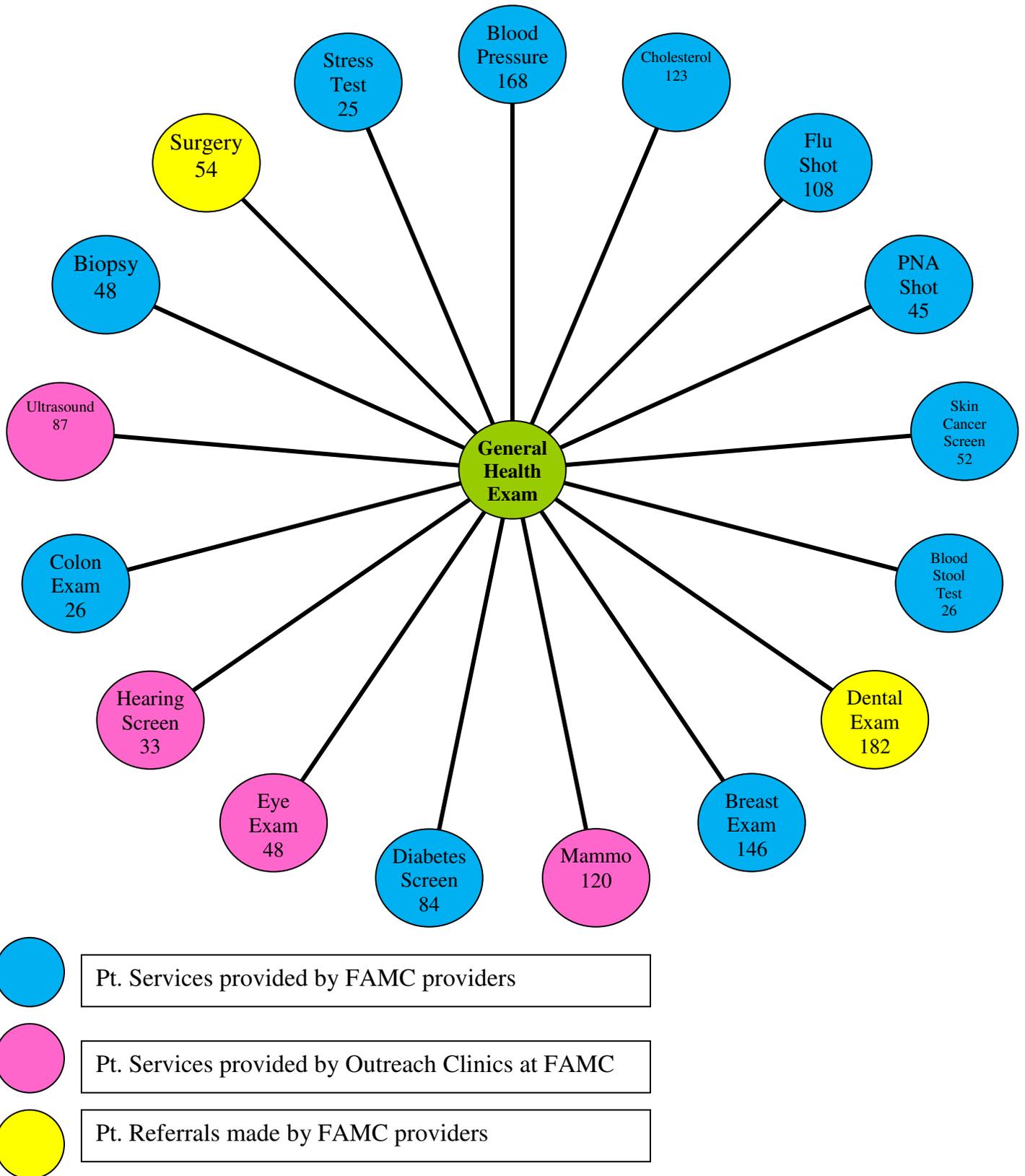
- Hospice/home health care, mental needs care, indoor pool for exercise, transportation to appointments for elderly, social service programs, pediatric care, lower cost of services, extend clinic hours, optometrist, baby well checks, OB/maternity care, new members on hospital board, having all computer systems connected,

What services do you feel are needed in our community that currently do not exist?

- Dialysis, home health care, transportation, pediatrics, OB care, hospice, clinic weekend hours, endocrinology, awareness programs, community bus, eye doctor, allergy doctor, dermatologist, radiation, surgery, domestic violence support, maternity/delivery, provide daycare for employees, biking and walking trails, restaurant/café.

This chart identifies the **number** of people who selected the various healthcare procedures/exams/referrals in the past 12 months.

Refer to page 8 for a complete listing of services that are available through Faulkton Area Medical Center.



COMMUNITY HEALTH NEEDS IDENTIFIED

Faulkton Area Medical Center has many of the listed programs and services in place to help meet many of the suggestions on the CHNA surveys. This assessment was very useful and helpful in understanding the community and surrounding areas perceptions of FAMC and healthcare. It assisted our focus groups and committee to determine and support the needs identified by the community of Faulk County and surrounding area.

The leading concerns and needs that were identified and prioritized from the data collected in the surveys are:

- 1) Home Health Care/Hospice
- 2) Transportation for the elderly
- 3) OB/GYN services
- 4) Chemotherapy/Cancer treatment

IMPLEMENTATION STRATEGY

Our implementation strategy will focus on all aspects of the highest priority of needs that best accommodate our community.

1) Home Health Care/Hospice: This service is not currently offered by FAMC. There is a substantial amount of requests and reference to our facility being able to provide this service to our community. The research and information has been initially started and is continuing to determine patient count, the service area, current services available and guidelines/policies that are necessary for the program. A designated committee will be in place to further pursue, identify and develop services of Home Health Care/Hospice care.

2) Transportation for the elderly: Approximately 24% of Faulk County is age 65 and older. As the population continues to have a longer life expectancy, transportation and safe travel will undeniably become a desirable asset to any community. This program was originally evaluated by the Faulkton Development Corp. It remains a very needed and important community service; however means of financial stability and availability along with additional research needs to be completed. Success of this program will require collaboration on several of the community partners for financial support and program requirements.

3) Chemotherapy/Cancer Treatment: This service/treatment has been added to our outpatient facility in the past 18 months. After lengthy planning, research, developing and scheduling, FAMC has administered and provided some chemotherapy infusions to a variety of affected patients. The program requirements, progress and utilization of services have determined the approximately 9,000 sq. foot addition expansion to the west end of the facility. This expansion provides two state of the art Emergency Rooms as well as private outpatient care rooms and the outpatient procedure room. The addition of the infusion center and program will continue to provide a much needed and necessary service to Faulk County and surrounding residents.

4) OB/GYN: After the 2013 CHNA survey process and results, Dr. Jessica Dickes from Aberdeen, SD was contacted and secured in doing an outreach clinic at FAMC to provide patient care and education for OB/GYN. She was coming to FAMC once a month. However, after approximately 15 months, her outreach clinic was discontinued due to lack of patient appointments.

As the needs of our community change, we will review our methods of education, programs and services to raise awareness and fulfill the needs of the community.

BOARD APPROVAL

This Community Needs Health Assessment, a requirement of the IRS, has been conducted to determine and assess needs through data collection and collaboration with community leaders and members, along with the mission statement of Faulkton Area Medical Center to improve the health of people in Faulk County and surrounding areas. This process provides direction for prioritizing our future strategies in developing community driven goals.

This report was prepared during the Fiscal Year ending February 28, 2018.

Faulkton Area Medical Center Governing Board Approval:

Jay Jahnig, Administrator

Date

Susan Miller, CFO

Date

Kristen Lee, CHNA Coordinator

Date

Verne Hansen, Board President

Date